

Kimball Thomas Higgs

Objective

To gain a position in a high volume, above-casual restaurant in the Bay Area.

Profile

I am a highly motivated, skilled, organized and very experienced server. I thrive in stressful and busy environments, and constantly strive to provide excellent service in any situation. I maintain a professional demeanor and function well when teamwork is needed.

Foodservice Experience

BJ's Brewhouse and Restaurant, 2007-Present

Server. Pushed sales of food and alcohol, while maintaining established standards of presentation and service. Multi-tasking and customer service skills are essential to success. Cash handling and responsible alcohol service were part of duties.

Alcatraz Brewing Company, June-November 2006

Server. Pushed sales of food and alcohol, while maintaining established standards of presentation and service. Multi-tasking and customer service skills are essential to success. Cash handling and responsible alcohol service were part of duties.

Disneyland Resort Special Events, 2002-2005

Server. Organized materials for, set up, served, and broke down special events, including fine dining. Parties ranged in size from personal service up to 6,000+ guests. Strong emphasis on customer service.

Additional work history, including contact information available upon request.

Contact Information

email: kimballthiggs@gmail.com
phone: 714.213.1392
alt. phone: 209.478.5680

Skills and Specialties

Food and Liquor Upsells

I am familiar with many drink recipes, the kinds of liquors they use, and premium options for each specific kind of liquor used. I also strive to familiarize myself with the food menu to seek out additional upsell opportunities.

Fine Dining

I have been formally trained by the Disneyland Hotel and others in providing an exemplary dining experience, from above casual dining to high-level fine dining events.

Cash Handling and Math Skills

I can perform basic arithmetic, including addition, subtraction, percentages and algebra correctly and swiftly, with or without the aid of a calculator.

References

Natalie Morgan Manager BJ's Brewhouse 916.753.1500	Joshua Brigham Assistant Principal Whitmore Charter School 209.556.1613
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